



***Annual Drinking Water Quality Report for 2024  
Highland Water District  
12 Church Street,  
Highland NY  
(Public Water Supply ID#NY5503368)***

**INTRODUCTION**

To comply with State regulations, the Highland Water District, will be annually issuing a report describing the quality of your drinking water. The purpose of this report is to raise your understanding of drinking water and awareness of the need to protect our drinking water sources. Last year, your tap water met all State drinking water health standards. We are proud to report that our system did not violate a maximum contaminant level or any other water quality standard. This report provides an overview of last year's water quality. Included are details about where your water comes from, what it contains, and how it compares to State standards.

If you have any questions about this report or concerning your drinking water, please contact Adam Litman, Water & Sewer Administrator, or William J VanKleeck, Senior Operator (845)691-2400. We want you to be informed about your drinking water. If you want to learn more, please attend any of our regularly scheduled town board meetings. The meetings are held on the third Wednesday of the month, at Town Hall, 12 Church Street, Highland, NY 12528.

**WHERE DOES OUR WATER COME FROM?**

In general, the sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activities. Contaminants that may be present in source water include: microbial contaminants; inorganic contaminants; pesticides and herbicides; organic chemical contaminants; and radioactive contaminants. In order to ensure that tap water is safe to drink, the State and the EPA prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. The State Health Departments and the FDA's regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Our water sources are the Hudson River and four upland reservoirs. Two vertical wells, drilled into Illinois Mountain are used as supplemental sources for the reservoirs. The reservoirs and wells are located behind the John Jankiewicz Water Plant at 2 Thomas Rizzo Boulevard, Highland NY 12528. During 2024, our system did not experience any restriction of our water source. The water is chemically conditioned, clarified, filtered, and chlorinated prior to distribution.

Some changes made to the distribution system in 2017 include; directly piping 2 of our wells to the main storage tank (through a disinfection system), and the addition of mixers and an aerator to the main tank for enhanced Disinfection Byproducts removal. In 2023 a new 2-million-gallon main storage tank was constructed on Illinois Mountain to replace the outdated tank that was constructed in 1968. Mixers and aerator were transferred to the new tank.

**FACTS AND FIGURES**

Our water system serves <10,000 people through 1,899 service connections. Cost to the customer is \$6.25 per 1,000 gallons. The total water produced in 2024 was 280,815,066 gallons. The amount of water delivered to customers was 145,994,515 gallons. The daily average of water treated and pumped into the distribution system was 768,125 gallons, with the highest single day at 1,506,396 on February 11<sup>th</sup>. After subtracting the amount of water used for flushing and backwashing the filters and clarifiers, this leaves 111,720,551 gallons unaccounted for. Flushing water mains, fighting fires, water main breaks, leakage and unmetered usage, road cleaning, and state contractor usage account for the remaining gallons (39% of the total amount produced)

**ARE THERE CONTAMINANTS IN OUR DRINKING WATER?**

As the State regulations require, we routinely test your drinking water for numerous contaminants. These contaminants include: total coliform, turbidity, inorganic compounds, nitrate, nitrite, lead and copper, volatile organic compounds, total trihalomethanes, haloacetic acids, radiological and synthetic organic compounds. The table presented below depicts which compounds were detected in your drinking water. The State allows us to test for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old.

It should be noted that all drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA’s Safe Drinking Water Hotline (800-426-4791) or the Ulster County Health Department at (845) 340-3010.

**Table of Detected Contaminants**

<b>DISINFECTANT AND DISINFECTION BY-PRODUCT</b>					
<b>Disinfectant or By-product</b>	<b>Dates/Sites of Sample</b>	<b>Level Detected</b>	<b>Violation Yes/No</b>	<b>MCL</b>	<b>Likely Source of Contamination</b>
<b>Chlorine Residual</b>	Jan. – Dec. 2024	0.01-1.9 ppm	No	4.0 ppm (AL)	Water Disinfectant
<b>Total Trihalomethanes<sup>4</sup></b>	<b>Wingate</b> 2/14/2024 5/15/2024 8/14/2024 11/06/2024 <b>H.R.P.S.</b> 2/14/2024 5/15/2024 8/14/2024 11/06/2024	<b>Wingate</b> 22.4 ug/L 21.2 ug/L 38.6 ug/L 52.1 ug/L <b>H.R.P.S.</b> 21.4 ug/L 20 ug/L 33.7 ug/L 48 ug/L	No No No No No No No No	80 ug/L  Running 4 Quarter Avg.	By-Product of Disinfection
<b>Haloacetic Acids<sup>5</sup></b>	<b>Wingate</b> 2/14/2024 5/15/2024 8/14/2024 11/06/2024 <b>H.R.P.S.</b> 2/14/2024 5/15/2024 8/14/2024 11/06/2024	<b>Wingate</b> 20.8 ug/L 17.8 ug/L 25.4 ug/L 32.1 ug/L <b>H.R.P.S.</b> 18.1 ug/L 15.6 ug/L 23.4 ug/L 32.3 ug/L	No No No No No No No No	60 ug/L  Running 4 Quarter Avg.	By-Product of Disinfection

MICROBIOLOGICAL CONTAMINANTS							
Contaminant	Violation Yes/No	Dates of Sample	Level Detected (Avg/Max) (Range)	Unit Measurement	MCLG	MCL	Likely Source of Contamination
Turbidity <sup>1</sup>	No	1/24-12/24	Avg 0.23	NTU	n/a	5	Soil Runoff
Turbidity <sup>1</sup>	No	5/23/24	Max 1.40	NTU	n/a	5	Soil Runoff
Total Coliform	No	1/24-12/24	Absent	CFU/100ml	0	1	Naturally present in the environment

INORGANIC CONTAMINANTS							
Contaminant	Violation Yes/No	Date of Sample	Level Detected	Unit Measurement	MCLG	Regulatory Limit MCL	Likely Source of Contamination
Barium	No	5/29/2024	0.0095	mg/L	n/a	2.00 mg/L	Industrial discharge
Nitrate-Nitrogen	No	5/29/2024	0.29- < 0.010 mg/l	mg/L		10 mg/L	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Chloride	No	2024Avg	43	mg/L	n/a	250 mg/L	Naturally occurring
Sodium	No	2024Avg	13.3	mg/L	n/a	None listed	Naturally occurring
Lead <sup>5</sup>	No	6/24-2/25	0.0115 <sup>2,3</sup>	ug/L	n/a	15 ug/L	Corrosion of household plumbing
Copper <sup>5</sup>	No	6/24-2/25	0.00100 – 0.0139(range) 0.245 <sup>3</sup>	ug/L	n/a	1300 ug/L	Corrosion of household plumbing

1 – Turbidity is a measure of the cloudiness of the water. We test it because it is a good indicator of the effectiveness of our filtration system. Our highest single turbidity measurement (1.40 NTU) for the year occurred on 5/23/2024. State regulations require that turbidity must always be below 5.0 NTU. The levels recorded were within the acceptable range allowed and did not constitute a treatment technique violation.

2 – The level presented represents the 90th percentile of the 20 sites tested. A percentile is a value on a scale of 100 that indicates the percent of a distribution that is equal to or below it. The 90th percentile is equal to or greater than 90% of the copper values detected at your water system. In this case, 20 samples were collected at your water system and the 90th percentile value was the third highest. The action level for copper was not exceeded at any of the sites tested.

3 – The level presented represents the 90th percentile of the 20 samples collected.

4 – This level represents the annual quarterly average calculated from data collected.

5 - Next sample due 9/30/2024.

**Definitions:**

**Maximum Contaminant Level (MCL):** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible.

**Maximum Contaminant Level Goal (MCLG):** The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Maximum Residual Disinfectant Level (MRDL)**: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

**Maximum Residual Disinfectant Level Goal (MRDLG)**: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

**Action Level (AL)**: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

**Treatment Technique (TT)**: A required process intended to reduce the level of a contaminant in drinking water.

**Non-Detects (ND)**: Laboratory analysis indicates that the constituent is not present.

**Nephelometric Turbidity Unit (NTU)**: A measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.

**Milligrams per liter (mg/l)**: Corresponds to one part of liquid in one million parts of liquid (parts per million - ppm).

**Micrograms per liter (ug/l)**: Corresponds to one part of liquid in one billion parts of liquid (parts per billion - ppb).

**Nanograms per liter (ng/l)**: Corresponds to one part of liquid to one trillion parts of liquid (parts per trillion - ppt).

**Picograms per liter (pg/l)**: Corresponds to one part per of liquid to one quadrillion parts of liquid (parts per quadrillion – ppq).

**Picocuries per liter (pCi/L)**: A measure of the radioactivity in water.

**Millirems per year (mrem/yr)**: A measure of radiation absorbed by the body.

**Million Fibers per Liter (MFL)**: A measure of the presence of asbestos fibers that are longer than 10 micrometers.

## **WHAT DOES THIS INFORMATION MEAN?**

As you can see by the table, our system had no violations. We have learned through our testing that some contaminants have been detected; however, these contaminants were detected below the level allowed by the State.

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. The Highland Water District is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact the Highland Water District, Adam Litman, Water & Sewer Administrator or William J VanKleeck, Senior Operator at (845)691-2400. Information on lead in

drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

## **DO I NEED TO TAKE SPECIAL PRECAUTIONS?**

Although our drinking water met or exceeded state and federal regulations, some people may be more vulnerable to disease causing microorganisms or pathogens in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care provider about their drinking water. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium*, *Giardia* and other microbial pathogens are available from the Safe Drinking Water Hotline (800-426-4791).

## **WHY SAVE WATER AND HOW TO AVOID WASTING IT?**

Although our system has an adequate amount of water to meet present and future demands, there are a number of reasons why it is important to conserve water:

- ◆ Saving water saves energy and some of the costs associated with both of these necessities of life;
- ◆ Saving water reduces the cost of energy required to pump water and the need to construct costly new wells, pumping systems and water towers; and
- ◆ Saving water lessens the strain on the water system during a dry spell or drought, helping to avoid severe water use restrictions so that essential firefighting needs are met.

You can play a role in conserving water by becoming conscious of the amount of water your household is using, and by looking for ways to use less whenever you can. It is not hard to conserve water. Conservation tips include:

- ◆ Automatic dishwashers use 15 gallons for every cycle, regardless of how many dishes are loaded. So, get a run for your money and load it to capacity.
- ◆ Turn off the tap when brushing your teeth.
- ◆ Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix it and you can save almost 6,000 gallons per year.
- ◆ Check your toilets for leaks by putting a few drops of food coloring in the tank, watch for a few minutes to see if the color shows up in the bowl. It is not uncommon to lose up to 100 gallons a day from one of these otherwise invisible toilet leaks. Fix it and you can save more than 30,000 gallons a year.

- ◆ Use your water meter to detect hidden leaks. Simply turn off all taps and water using appliances, then check the meter after 15 minutes. If it moved, you have a leak.

## **CLOSING**

Thank you for allowing us to continue to provide your family with quality drinking water this year. We ask that all our customers help us protect our water sources, which are the heart of our community. Please call our office if you have questions. This report will also be available on the web at [www.townoflloyd.com/water](http://www.townoflloyd.com/water)

Please contact our office at (845)691-2400 with any questions.